

**In the United States Patent and Trademark Office**

Serial Number: 10/815647  
Application. Filed: April 2, 2004  
Applicant: Kia Silverbrook; Paul Lapstun  
Application Title: Obtaining Product Item Assistance  
Examiner/GAU: Lisa M Caputo / 2876

Dated June 21, 2007  
At: Balmain, NSW  
Docket No. HYG001US

**AMENDMENT D**

Commissioner for Patents  
Washington, District of Columbia 20231

Dear Sir:

In response to the Office Action of June 13, 2007, please amend the above-identified application as follows:

**Amendments to the Claims** begin on page 2 of this paper. The Applicant submits that these amendments introduce no new matter.

**Remarks/Arguments** begin on page 9 of this paper.